

Quality Policy

For

Showset 247 Ltd

It is the policy of Showset 247 Ltd to provide customers with a high quality service and to meet contractual requirements, any applicable legal and statutory requirements and codes of practice, including ISO 9001:2000.

We seek to continually improve the effectiveness of this Quality Management System, which is reviewed during our Management Review Meetings, when we improve our existing quality objectives and establish new objectives, wherever our system may benefit from doing so.

The ongoing suitability of this Quality policy is reviewed during the Quality Management Review Meetings.

We utilise a process of continual improvement of its processes and products:

- Staff are encouraged to review their working practices and suggest methods for improvement, where appropriate. In addition, all relevant processes are reviewed and improvements determined where practical.
- Service is reviewed via data collected from Consumer Surveys, Customer Satisfaction Questionnaires, Site Visits and general feedback. Wherever practical we will make improvements, so that the service becomes more cost effective.

Every member of staff must be familiar with, and carry out, the procedures which are applicable to their area of work within the company.

This Quality Policy is issued and explained to all employees upon commencement of work with the company, and a copy is prominently displayed in the reception area and made available for viewing on the computer network.

Caron Bigwood
Director
1st March 2008

Dave Jordan
Operations Manager
1st March 2008